

# RESPONSEWARE SETUP AND USAGE



ResponseWare is an easy-to-use, dynamic mobile polling application that allows students to use web-enabled devices as virtual ResponseCards. Students can respond via web browsers or through app versions available for smartphones.

ResponseWare is a subscription service that students activate for a preferred time period, eliminating the need for students to purchase additional hardware.

**IMPORTANT NOTE:** Check with your instructor and/or course syllabus to confirm that ResponseWare is allowed in your class. Turning Technologies is not responsible for any standard data usage rates that may apply.

- Step 1** Download FREE App.
- Step 2** Purchase ResponseWare license.
- Step 3** Obtain Device ID.
- Step 4** Register Device ID in Web Registration.
- Step 5** Use device in class to respond to questions.

## STEP 1: Download FREE App

- **Apple® iPhone®, iPod touch® or iPad®**  
Please download the App from the [App Store in iTunes](#)
- **Android™ Smartphones**  
Please download the App from the [Google Play Store](#)
- **BlackBerry® Smartphones**  
Please download the App from [rwpoll.com](#)
- **All other web enabled devices - No App required**  
Visit [rwpoll.com](#)

## STEP 2: Purchase ResponseWare License

- Purchase from the campus bookstore if applicable.
- Purchase online through Turning Technologies.
  - 1 Visit <http://store.turningtechnologies.com>
  - 2 Enter your School Code provided by your instructor or select proceed without code.
  - 3 Purchase a ResponseWare license.
    - Choose the appropriate duration required.



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## STEP 3: Obtain a Device ID

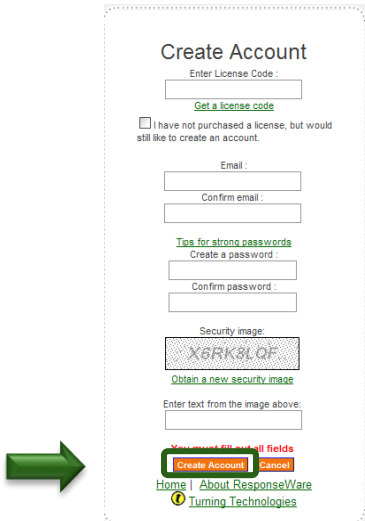
Once you have purchased a ResponseWare license, please follow the below steps.

- 1 Go to [www.rwpoll.com](http://www.rwpoll.com).
- 2 Click Create an account now.



The screenshot shows the ResponseWare login page. At the top right is a [Login](#) link. Below it is the heading "Welcome to ResponseWare". There is a text input field for "Enter a session ID:" followed by a [Join Session](#) button. Below that is a link: [Login to your ResponseWare account](#). A green box highlights the text "Don't have an account? Create an account now". At the bottom, there are links for [Home](#), [About ResponseWare](#), and the Turning Technologies logo.

- 3 Fill in license code field with code provided from your ResponseWare purchase completed in step one.
- 4 Fill out e-mail information, password and security text.
- 5 Click Create Account.



The screenshot shows the "Create Account" page. It has a heading "Create Account" and a text input field for "Enter License Code:". Below this is a [Get a license code](#) link. There is a checkbox with the text "I have not purchased a license, but would still like to create an account." Below that are text input fields for "Email:", "Confirm email:", "Create a password:", and "Confirm password:". There is a "Security image" section with a box containing the text "X6RK8LOF" and a [Obtain a new security image](#) link. Below that is a text input field for "Enter text from the image above:". At the bottom, there is a [Create Account](#) button and a [Cancel](#) button. At the very bottom, there are links for [Home](#), [About ResponseWare](#), and the Turning Technologies logo.

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- 6 Identify and record your Device ID and click continue.



- 7 Enter your name and user data. Click continue.
- 8 You will remain logged in on this computer/device until you choose to logout.

## STEP 4: Register Response Device in Web Registration

Visit <http://webreg.turningtechnologies.com> to register your device.

**Register a New Response Device**

The highlighted fields are required.

First Name\*  
**Mary** Legal (Name at School)

Last Name\*  
**Smith** Legal (Name at School)

User Id\* (This may be your student id, student name, username)  
**1045793** or **msmith1**

Email  
**This field is optional**

Device Id\* (6 or 8 characters 0-9, A-F)  
**A342C1** or **10009D2B**

ResponseCard keypads: Device ID can be found on the back of your device.  
ResponseWare users: Your Device ID is at the bottom of the ResponseWare page after logging in and clicking on "Your Account."

Clicker Device ID →

Student ID or Username: use the appropriate one per your instructor.

ResponseWare Device ID

reCAPTCHA: Type the two words: Otheisi much

Register Device



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## STEP 5: Use Device in Class to Answer Questions

### Laptop/ Web Browser

- 1 Visit [www.rwpoll.com](http://www.rwpoll.com).
- 2 Click Login to your ResponseWare Account.
- 3 Login using e-mail address and password. Click Login.
- 4 Enter Session ID. Click Join Session.
- 5 Enter Name/User Data if requested. Click Continue.
- 6 Answer questions.
- 7 Disconnect from session when finished by pressing disconnect.

### Apple® iPhone®, iPod touch® or iPad®

- 1 Launch App.
- 2 Enter Session ID.
- 3 If not previously logged in, tap "Your Account Login" option allowing for account login. Login using the e-mail address and password from step three.
- 4 Enter "Your Identity" information if requested.
- 5 Press Join.
- 6 Answer questions.
- 7 Press Leave to disconnect from the session.

### Android™ Smartphones

- 1 Launch App.
- 2 Enter Session ID.
- 3 If not previously logged in, tap "Your Account Login" option allowing for account login. Login using the e-mail address and password created in step three.
- 4 Enter "Your Identity" information if needed.
- 5 Press Join.
- 6 Answer questions.
- 7 Press Leave to disconnect from the session.

### BlackBerry® Smartphones

- 1 Launch App.
- 2 Select "My Account" option, type e-mail and password. Click Login.
- 3 Go back to App home page.
- 4 Select Join Session. Type in the Session ID and submit.
- 5 Enter Name/User Data if requested. Click Save User Info.
- 6 Answer questions. Refresh if needed for next question to appear.
- 7 Close the App to disconnect from the session.

